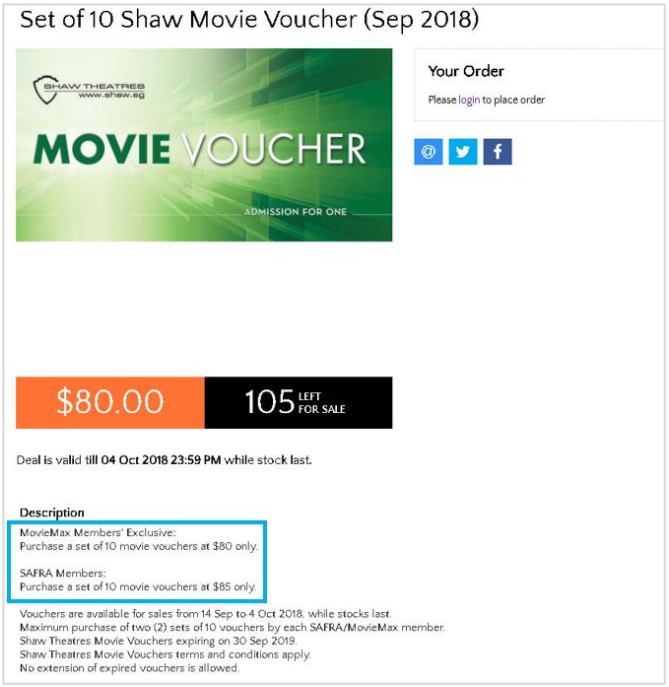
Note the following:

- SAFRA member rate applies to all SAFRA members.
- SAFRA MovieMax member rate applies to SAFRA members who have joined the MovieMax Interest Group (2-year membership at $30; more details **here**).
- Upon login to **treats.safra.sg**, the system will indicate the voucher/item deal price accordingly to your membership type. All valid SAFRA members are eligible to purchase (excluding NSFs on Free Trial membership).
- Each SAFRA member is entitled to purchase a limited quantity. Refer to the 'Description' and/or 'Terms & Conditions' of each of the respective deals for more details.

SAFRA MovieMax

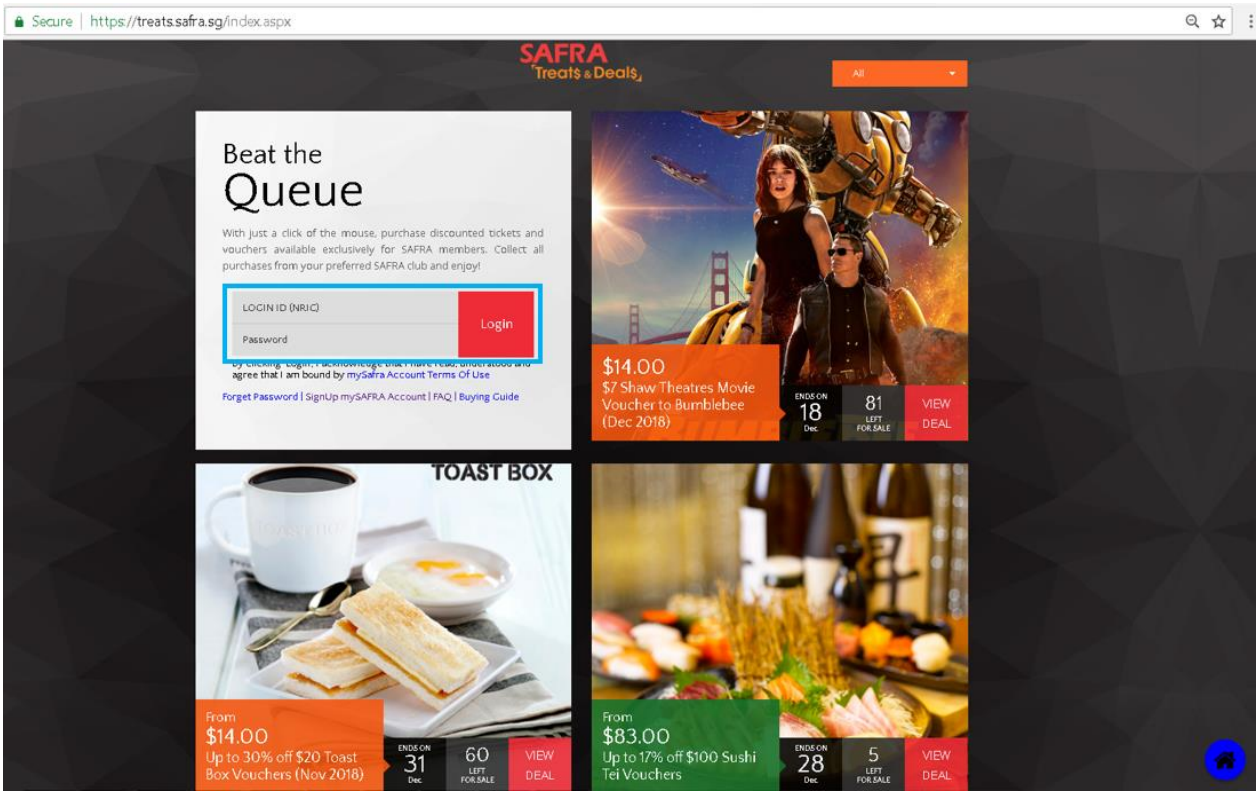


Other important terms:

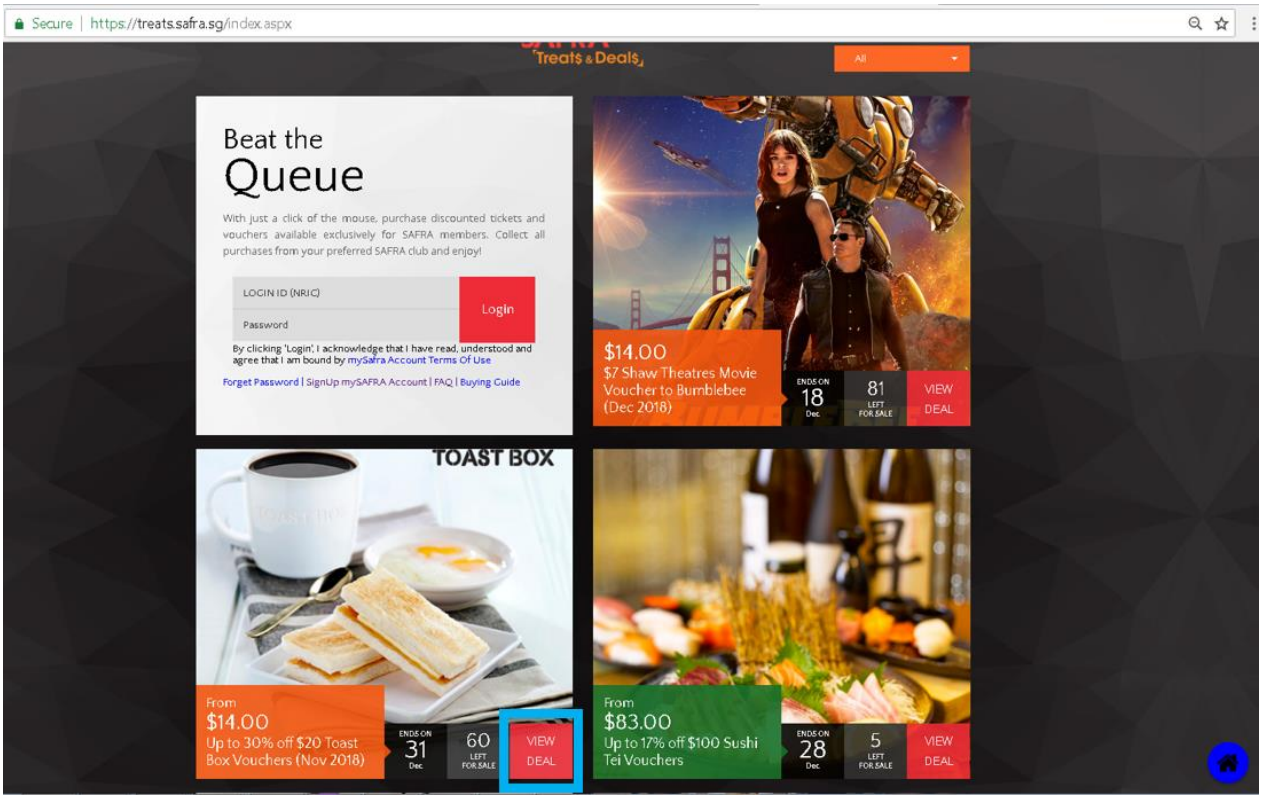
1. For **Frequently Asked Questions (FAQ)** on Purchases, Collection and Usage, read more **here**.
2. For details regarding **Terms & Conditions** on Purchases, Collection/Usage and Purchasing Eligibility, read more **here**.

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1	**Login to treats.safra.sg**
1.1	Login with your m.safra.sg account username and password at **treats.safra.sg**.
1.2	Don't have a mySAFRA account? Sign up **here**.

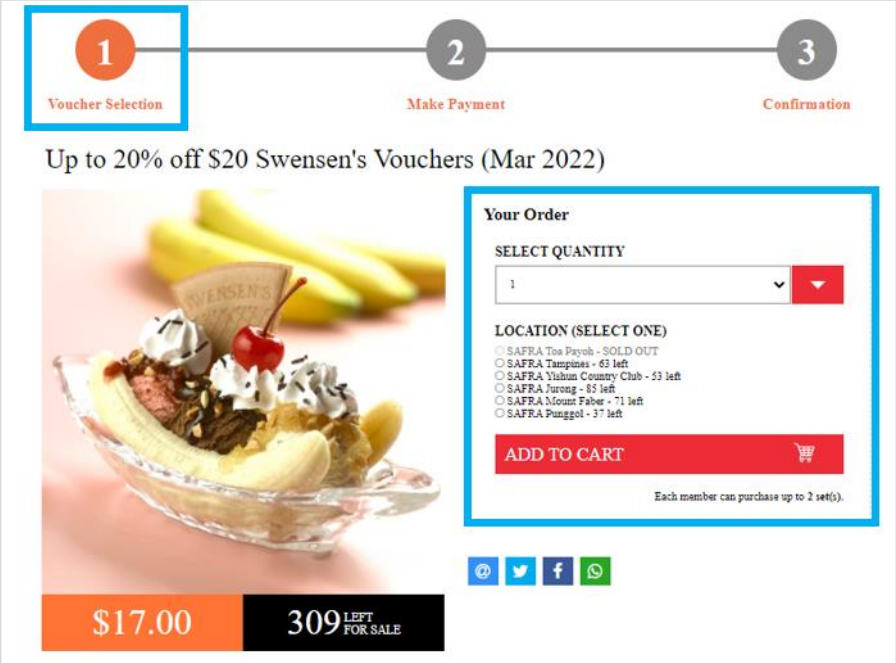


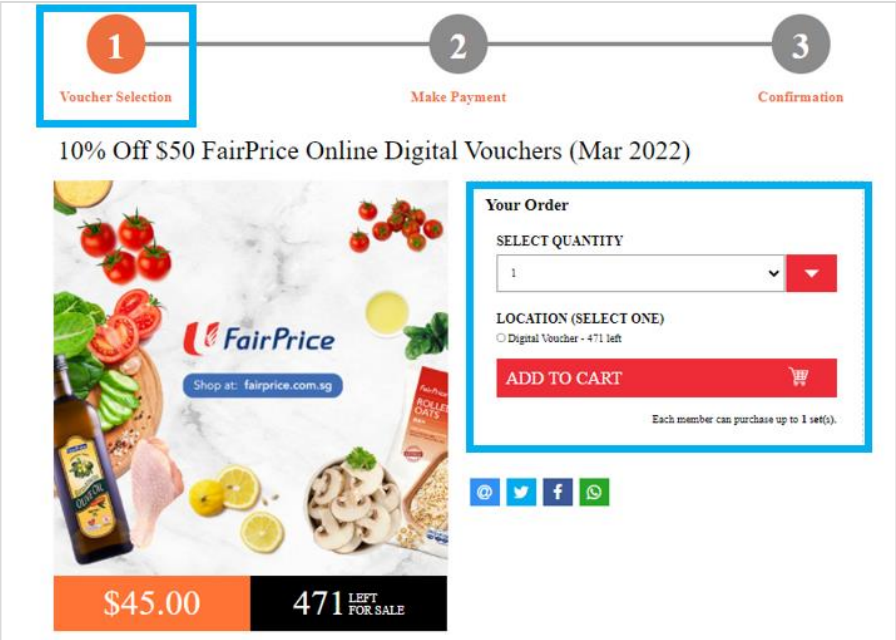
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2	**Scroll through the portal to view deals available.**
2.1	Click ‘VIEW DEAL’ on the respective deal to find out more details. 

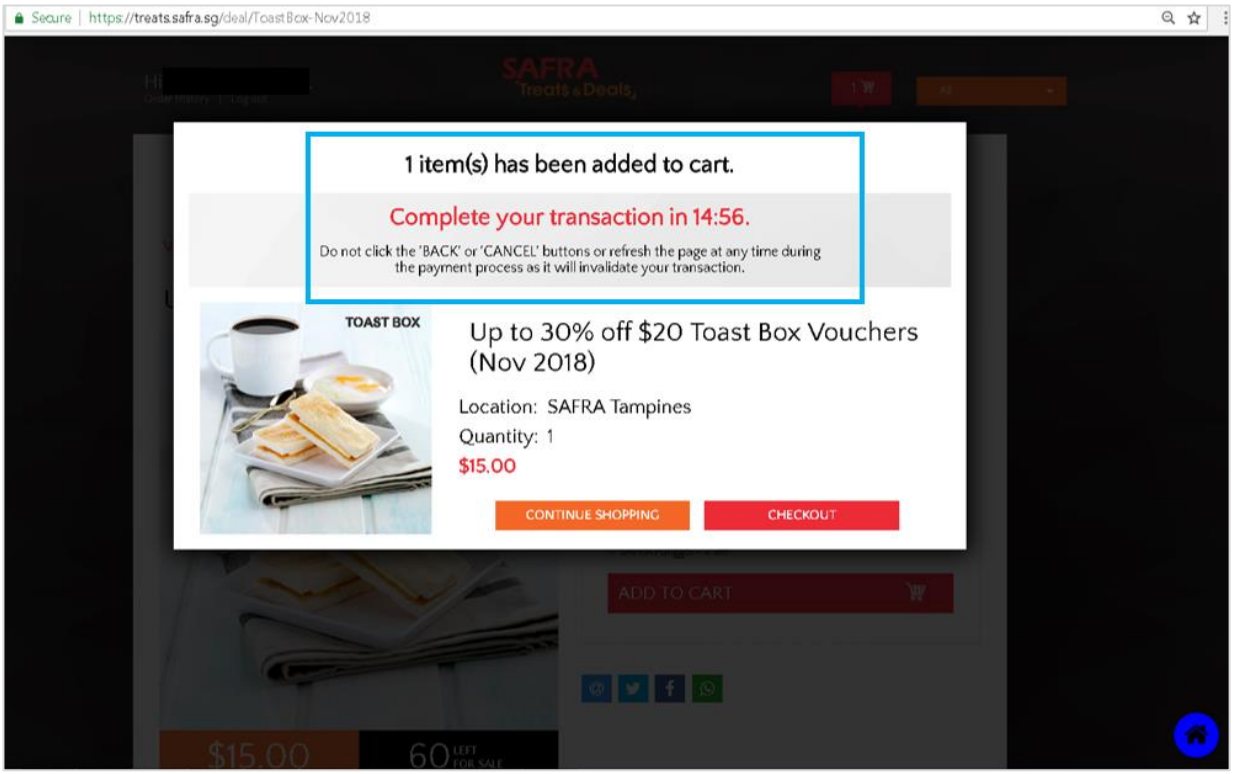
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3.	**Add item to cart**
3.1	Physical Voucher Deals Select 'QUANTITY' (where applicable) and 'LOCATION' (where available) and proceed to 'ADD TO CART'.
3.2	Digital Voucher Deals Select 'QUANTITY' (where applicable) and proceed to 'ADD TO CART'

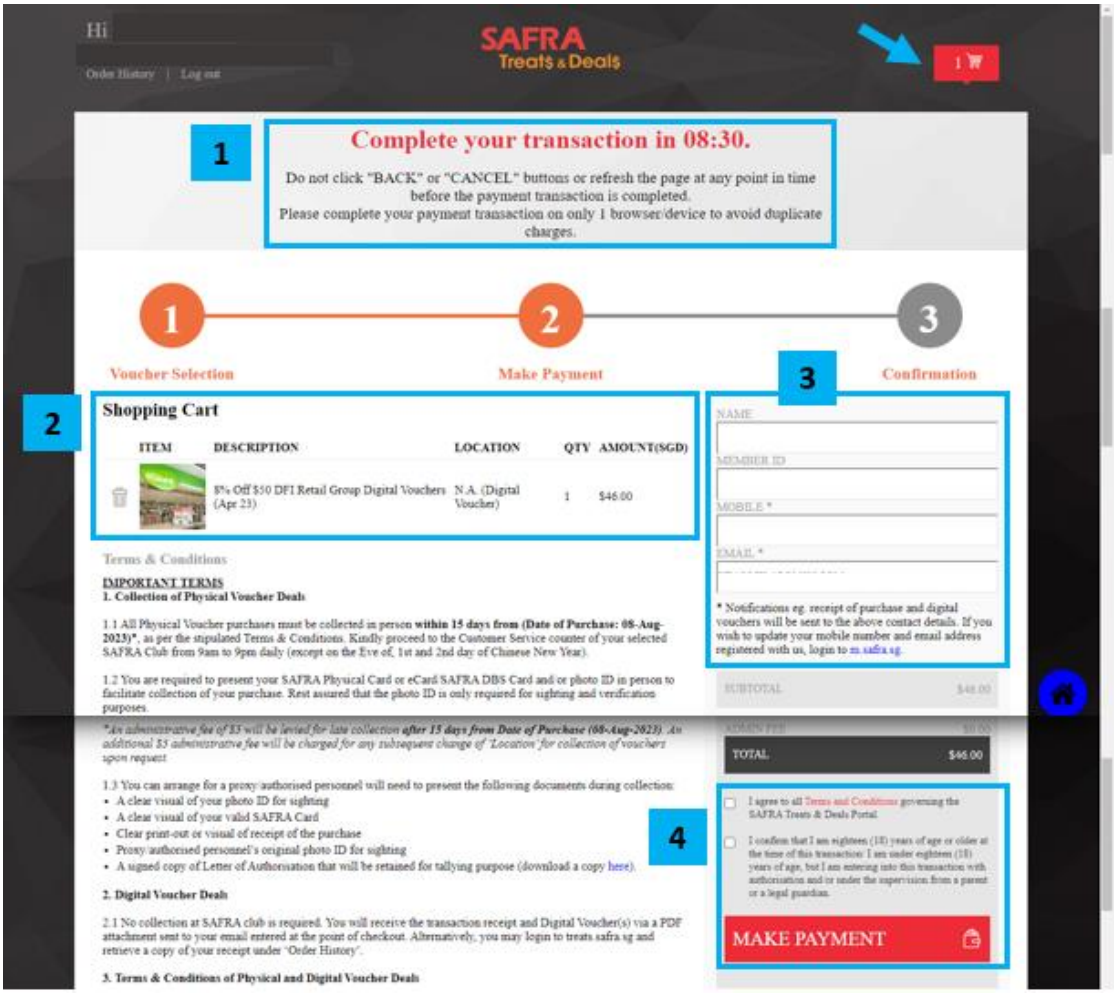




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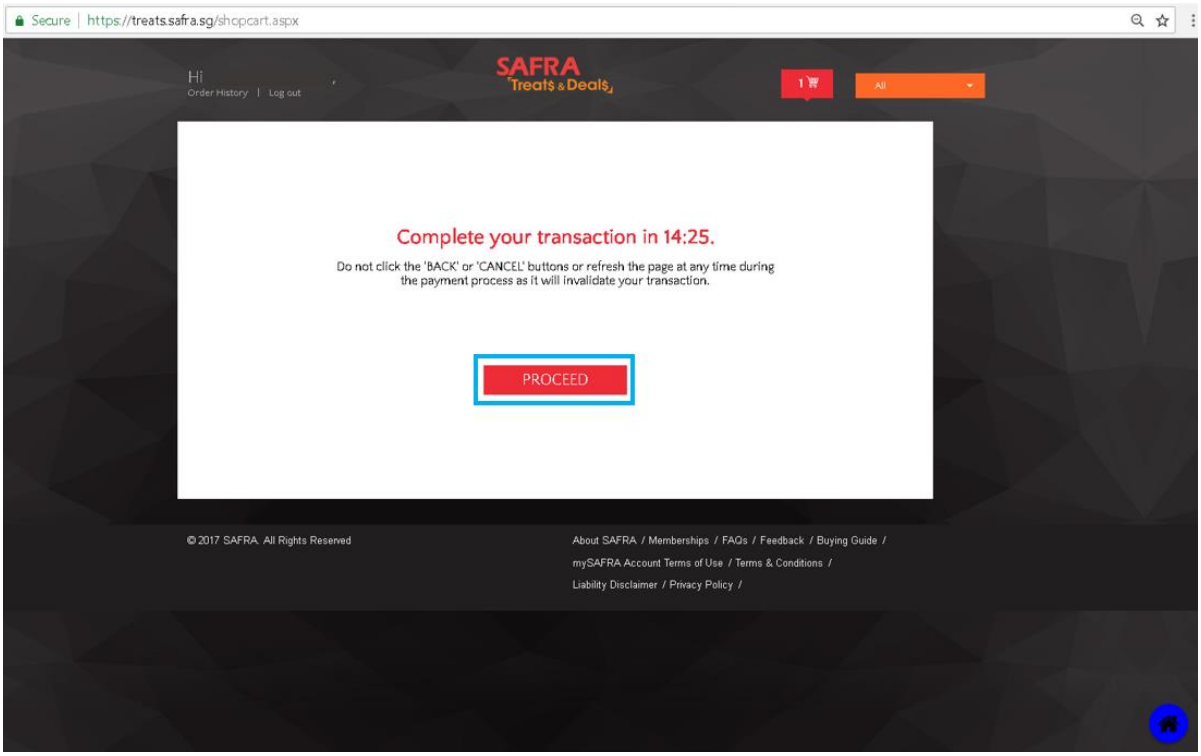
4.	**Make payment within 15 minutes**
4.1	Upon clicking 'ADD TO CART', a pop-up screen will show the 15-minute timer. Payment will need to be completed within 15 minutes. Changes made to the Cart after 15 minutes and/or any unsuccessful transactions (without payment) within 15 minutes, will result in the Cart being emptied. 

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5.	View and check your cart thoroughly
5.1	To view Cart, click on the red icon located at the top right corner (see screen shot under Pt 5.3).
5.2	Review your Cart by ensuring that: 1. 15-minute timer still allows sufficient time to make payment. 2. Details of the added items are correct (Location & quantity). 3. Name, Mobile and Email are correct. If you wish to update your mobile number and email address registered with us, login to **m.safra.sg**. 4. You have agreed to all Terms and Conditions by checking the boxes before clicking 'MAKE PAYMENT'.
5.3	Do ensure that you are not logged in to your account with more than one (1) device and one (1) browser. You may incur double or duplicate charges by attempting to make multiple transactions at the same time on different devices or browsers. 

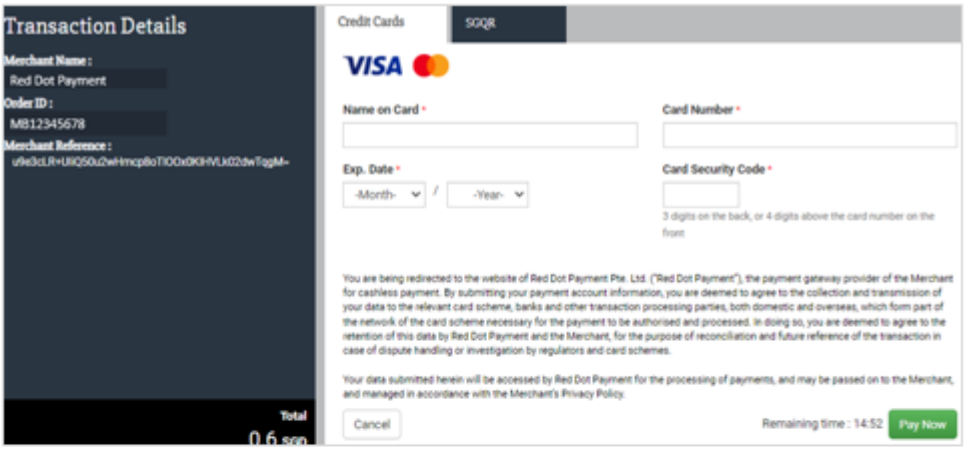
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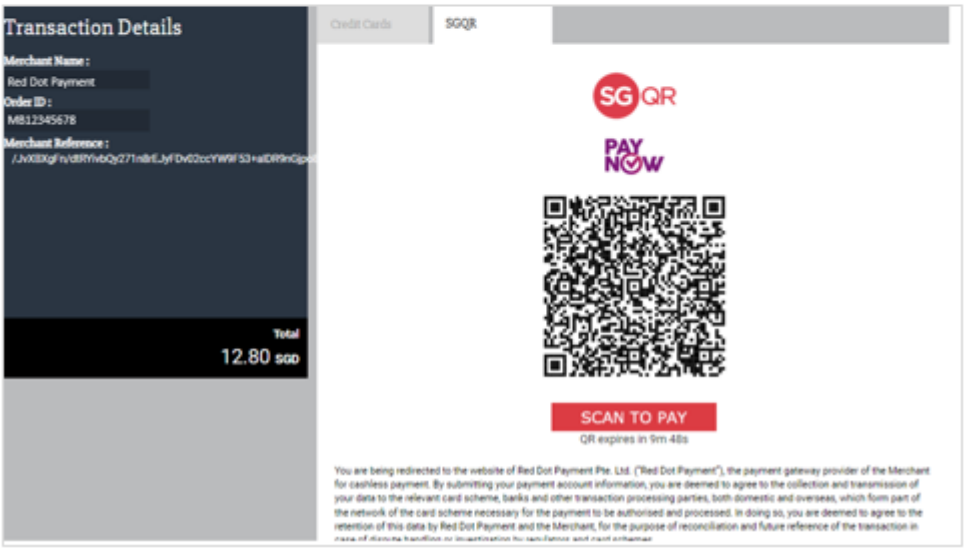
6.	**Confirm and make payment within 15 minutes**
6.1	To complete your transaction, click ‘PROCEED’ to make payment accordingly.
6.2	Select either credit card or PayNow via SGQR. Once you have selected the preferred payment type, you are unable to change or reverse. If the transaction is cancelled, you will need to repeat the process, subject to stock availability.



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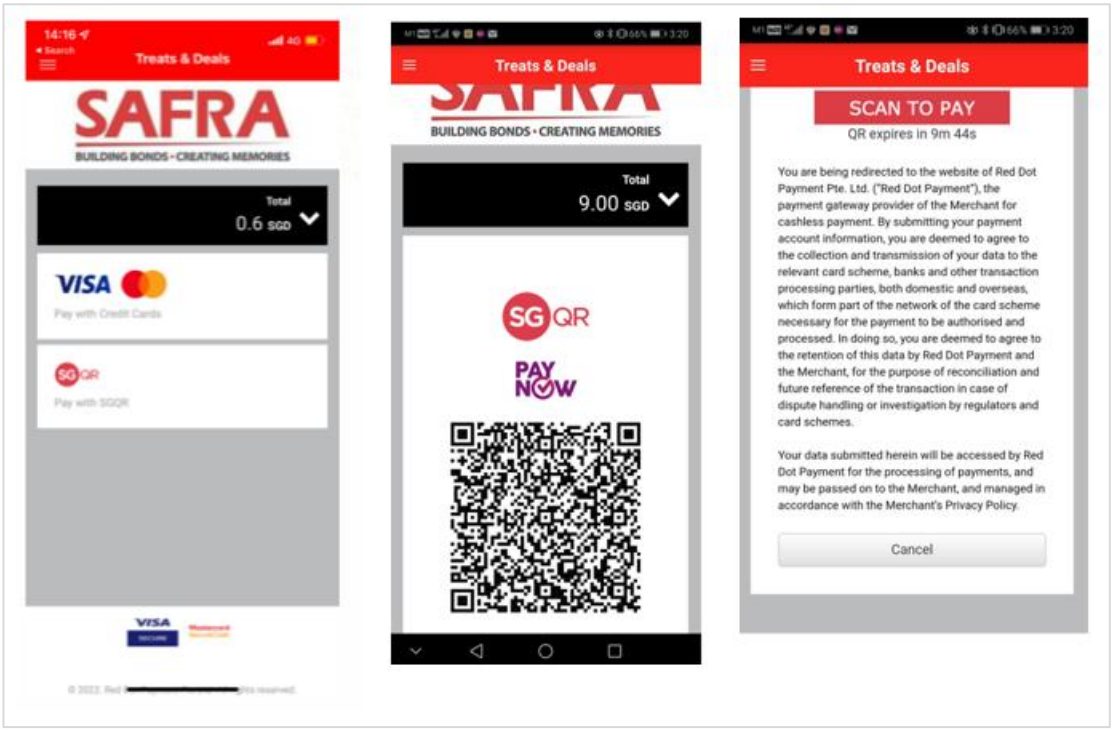
6.3 Desktop view

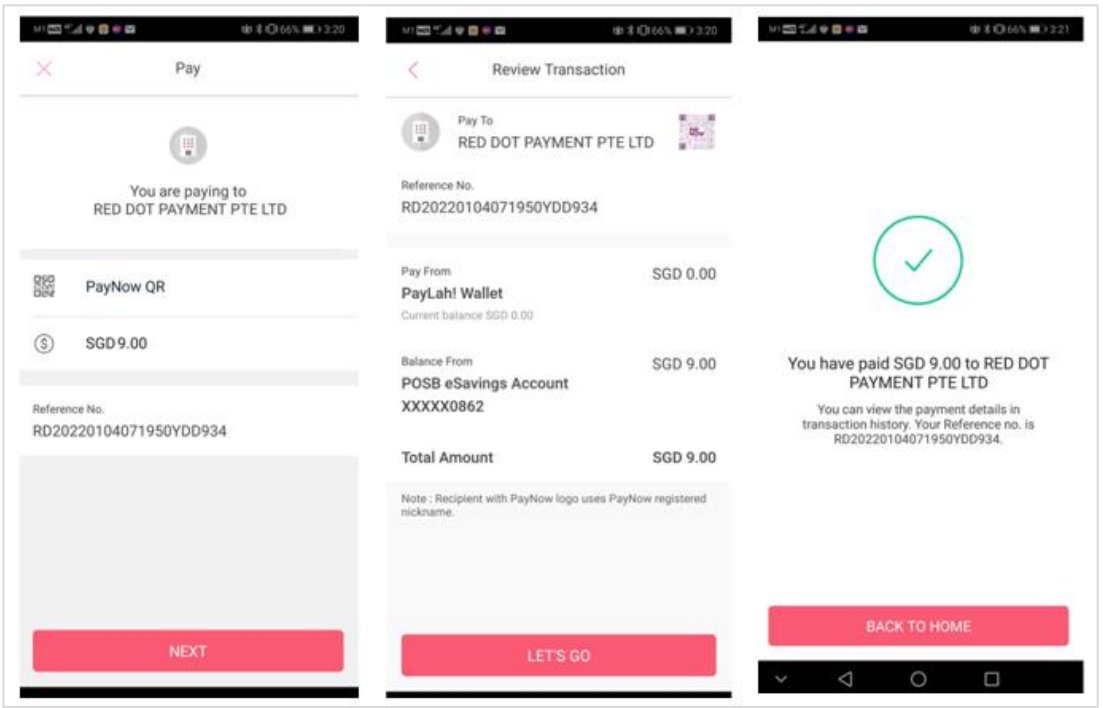




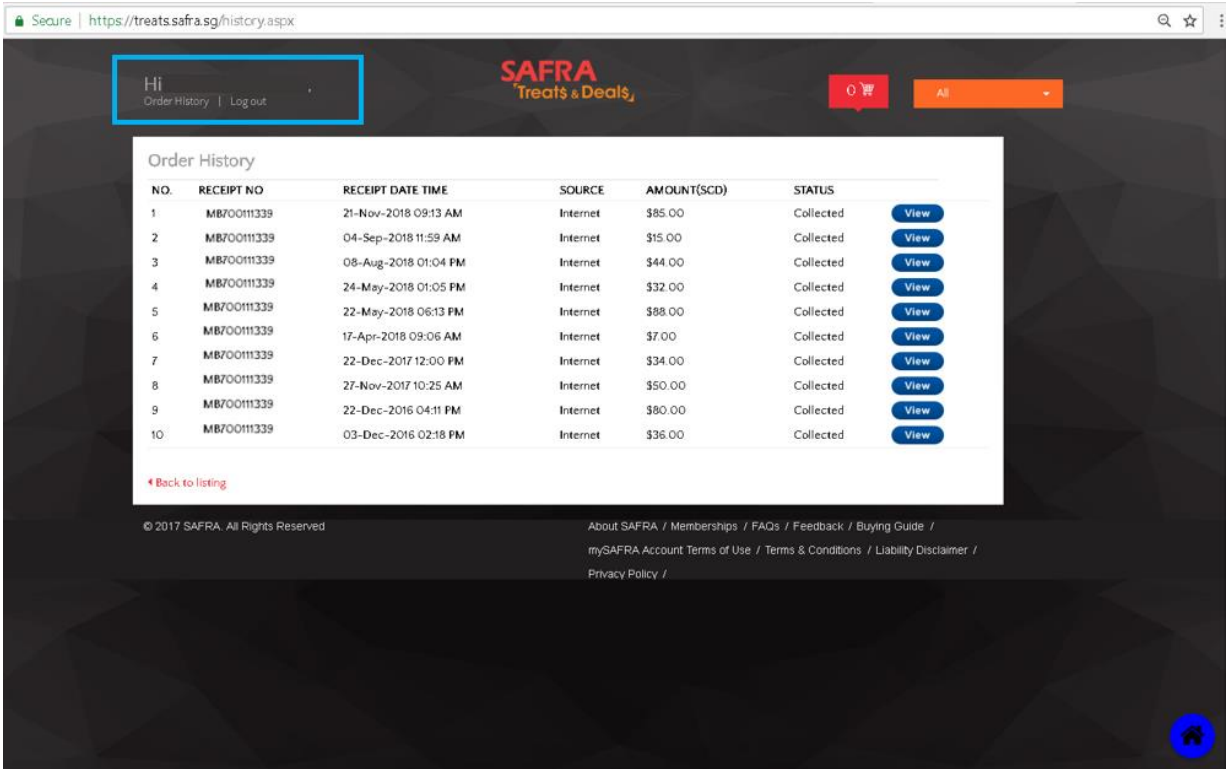
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6.4 Mobile view



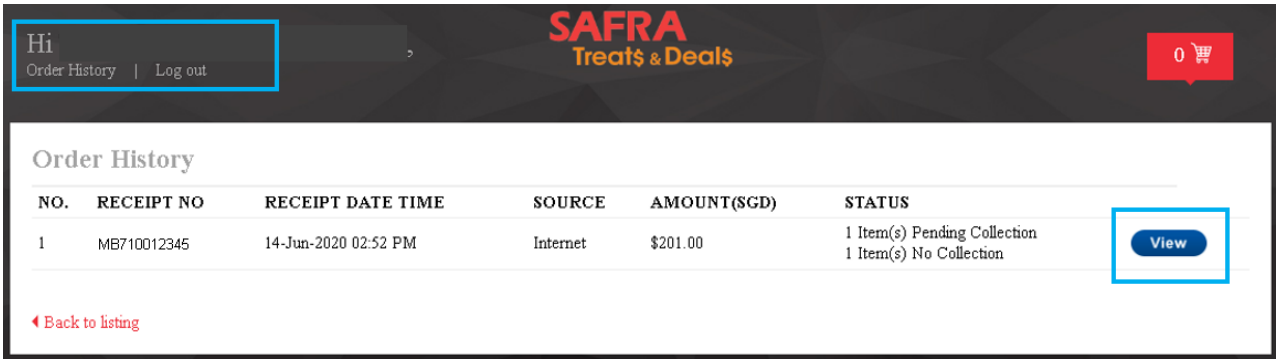


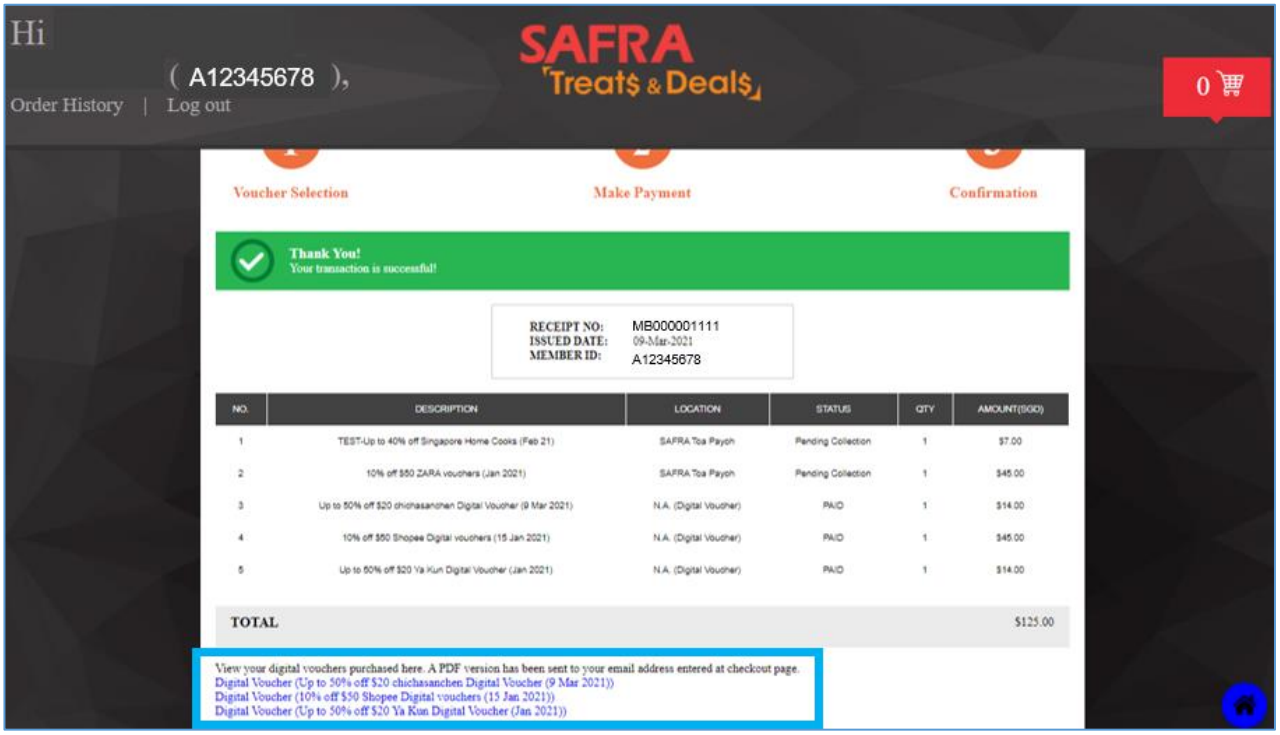
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7.	**What to do if you misplaced the email confirmation? How to check your past purchases?**
7.1	Physical Voucher Deals To check your past transactions, log in to Treats & Deals portal, go to your 'Order History' on the top left hand corner and click the 'View' button.
7.2	Important Notes 1. All Physical Voucher purchases must be collected in person within 15 days from (Date of Purchase)*, as per the stipulated Terms & Conditions. Proceed to the Customer Service counter of your selected SAFRA Club from 9am to 9pm daily (except on the Eve of, 1st and 2nd day of Chinese New Year). 2. You are required to present your SAFRA Membership Card/SAFRA DBS Card in person to facilitate collection of your purchase. **An administrative fee of $5 will be levied for late collection (after 15 days from Date of Purchase). An additional $5 administrative fee will be charged for any subsequent change of 'Location' for collection of vouchers upon request.* 3. <u>How to count 15 days from Date of Purchase?</u> Date of Purchase: 1 Aug Day 1: 2 Aug Collect by Day 15: 16 Aug 

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7.3	Digital Voucher Deals No collection of vouchers is required. You will receive the transaction receipt and Digital Voucher(s) via a PDF attachment sent to your email entered at the point of checkout.
7.4	Misplaced your email receipt from us? To retrieve the email and/or Digital Voucher PDF attachment: 1. Check your 'Deleted' folder in your mailbox. 2. Log in to Treats & Deals portal, go to your 'Order History' on the top left hand corner, select the transaction and click the 'View' button. The urls to the Digital Vouchers PDF attachment can be found within the top half of the page.





Other important terms:

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